

## Regional Event Series: Okanagan - Terms & Conditions

This document outlines the Terms and Conditions (T&C) guiding participation in the HSABC Regional Event Series: Okanagan, hosted by Homelessness Services Association of BC (HSABC). By registering for the event, you agree to the following T&C.

### 1. Regional Event Communications

By registering for the HSABC Regional Event Series: Okanagan on June 2, 2026, you agree to receive email communications from HSABC. We will send you important updates about the event, including:

- Registration confirmations
- Event schedule and logistical updates
- Post-event follow-up links (surveys, resources, downloads)

### 2. Registration Cancellations and Transfers

We understand that plans can change. Please refer to the cancellation and transfer guidelines below if you are needing to make other arrangements:

- **Cancellation with Refund:** You may cancel your registration and receive a refund until May 19, 2026, minus a small 10% administration fee. To cancel your registration, please send an email request to [info@hsa-bc.ca](mailto:info@hsa-bc.ca).
- **Cancellation without Refund:** After May 20<sup>th</sup>, 2026, no cancellations will be accepted, and no refunds will be issued.
- **Registration Transfer:** If you are unable to attend, you can transfer your registration to another member of your organization at anytime before May 27, 2026. To transfer your registration, please send an email request to [info@hsa-bc.ca](mailto:info@hsa-bc.ca) with the new registrant's name and details.

### 3. Event Changes and Postponement

While we strive to deliver the event as planned, unforeseen circumstances may require changes.

- **Revisions:** We reserve the right to make changes to the program, speakers, venue, or schedule without prior notice. In such cases, HSABC will not be held liable for any expenses, damages, or losses incurred by the registrant.
- **Postponement/Rescheduling:** If the event needs to be rescheduled or postponed, your existing registration will remain valid and will be subject to the cancellation

schedule outlined in Section 2. We recommend avoiding non-refundable travel arrangements. Any non-refundable airline tickets or hotel reservations made will be at your own risk.

#### **4. Release and Waiver of Liability:**

- **Event Cancellation:** In the unlikely event that the Regional Event is cancelled by HSABC, a full refund will be issued. HSABC's liability will be limited to the amount of the fee paid by you, and we will not be responsible for any additional liabilities or damages.

#### **5. Safety and Conduct**

HSABC Regional Events will support learning and networking opportunities through safe, respectful, and inclusive practices.

- **Community Agreement:** All participants are accountable for their actions and behavior during the event. Guidelines for how attendees can participate and support each other during HSABC Regional Events can be found here [participant agreement].
- **Code of Conduct:** All participants agree to conduct themselves professionally and respectfully. Interactions with staff, facilitators, exhibitors, and fellow attendees will be free from harassment, discrimination, violence, and harmful behavior. HSABC reserves the right to remove any participant whose conduct is deemed disruptive or inappropriate, without refund.

#### **5. Modifications**

HSABC reserves the right to modify, add, or remove any of the terms and conditions mentioned above without prior notice.

- **Validity:** If any provision in these Terms & Conditions is found to be invalid or unenforceable, the remaining provisions will still be valid and effective.
- **Relevance:** These Terms & Conditions apply to all participants, exhibitors, and registered guests of the event.

If you have any questions about HSABC Regional Events, please contact Caprice Pybus at [info@hsa-bc.ca](mailto:info@hsa-bc.ca).