



HSABC

Homelessness Services
Association of BC

Upcoming HSABC Live Webinars

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Current Learning Opportunities

HSABC's live webinars provide practical, evidence-informed learning designed specifically for BC's homelessness services sector. Each session is interactive, grounded in frontline realities, and led by experienced instructors.

Anti-Oppressive De-Escalation

Duration: 4 hours

Learn practical de-escalation strategies that centre dignity, relationships, equity, and self-awareness. Participants explore approaches to preventing escalation, responding to conflict, and creating safer interactions without reinforcing harmful power dynamics.

Courageous Conversations: How to Talk with Everyone About Harm Reduction

Duration: 2 hours

Build confidence navigating challenging conversations about harm reduction with colleagues, clients, community members, and decision-makers. This interactive webinar explores practical communication strategies that reduce conflict, address stigma, and create space for respectful dialogue while remaining grounded in evidence-informed harm reduction principles.

Drug Poisoning Response and Aftercare

Duration: 2 hours

Explore practical approaches to recognizing and responding to opioid and stimulant drug poisonings while strengthening confidence in high-pressure situations. The session also examines aftercare, staff wellbeing, and compassionate support for individuals, peers, and bystanders following a critical incident.

Ethical Decision Making

Duration: 2 hours

Explore practical frameworks for navigating ethical dilemmas in shelters, outreach, supportive housing, and community services. Through realistic scenarios and guided discussion, participants strengthen decision-making skills grounded in fairness, accountability, and person-centred practice.

Harm Reduction: Current Events and Updates

Duration: 2 hours

Stay informed about emerging drug policy, public health developments, and evolving harm reduction practices across British Columbia and Canada. Explore how current events influence frontline work and what they mean for the people and communities you support.

Harm Reduction: Social Media, Misinformation and Moral Panic

Duration: 2 hours

Examine how misinformation, social media, AI, and moral panic shape public perceptions of substance use. Participants develop practical strategies for communicating evidence-informed harm reduction information with confidence.

Introduction to Decolonization

Format: Four-part webinar series

Time Commitment: Four 3-hour sessions (12 hours total)

This interactive series provides a foundation for understanding colonization, its ongoing impacts, and the responsibilities individuals and organizations have in advancing decolonization. Guided by reflection and discussion, participants explore Indigenous rights, systemic barriers, accountability, and meaningful action.

Motivational Interviewing Part 1

Duration: 3 hours

Develop a practical foundation in Motivational Interviewing by learning how to move beyond the 'fixing reflex' and toward collaborative, person-centred conversations that support readiness for change.

Motivational Interviewing Part 2

Duration: 3 hours

Build on the foundations established in Part 1 through practical skill development using OARS, realistic scenarios, and strategies for responding to resistance while supporting meaningful change.

Practicing Cultural Safety in Frontline Work

Duration: 2 hours

Explore cultural safety through humility, accountability, and genuine relationship building. Drawing on practical frontline experience, this webinar examines how colonialism, trauma, and systemic barriers shape people's experiences and how small changes in practice can create more welcoming services.

Trauma-Informed Practice: From Unhoused to Home

Duration: 2 hours

Transitioning into housing involves far more than receiving keys. Explore the emotional, psychological, and practical realities of moving from homelessness to housing and discover person-centred approaches that promote stability, belonging, and long-term success.

Personal Safety in Practice: Navigating Risk, Racism, and Violence in Frontline Work

Duration: 2 hours

Strengthen personal safety skills through practical approaches to risk assessment, situational awareness, boundary setting, and navigating violence, racism, and other challenges encountered in frontline work.

Pet Overdose and Harm Reduction in Community

Duration: 2 hours

Pets are often an important source of connection and family for people experiencing homelessness or living in supportive housing. This webinar helps frontline workers recognize and respond to potential overdose exposure in pets while supporting pet owners, reducing harm, and keeping people and their animals connected wherever possible.

Psychological Coping: Improving and Maintaining Your Mental Health in Essential Work

Duration: 2 hours

Working in high-pressure environments requires more than resilience. Explore practical strategies for managing stress, uncertainty, and emotional demands while supporting personal wellbeing and healthier teams.

Workplace Boundaries

Duration: 2 hours

Healthy boundaries create safer, more ethical, and more sustainable workplaces. This interactive webinar explores common boundary challenges with clients, colleagues, supervisors, and volunteers, offering practical tools grounded in frontline realities.

Registration & Additional Resources

Register for Live Webinars

Visit the HSABC website to view upcoming webinar dates, register for live sessions, and explore our full calendar of professional learning opportunities.

Looking for More Learning?

Explore our Webinar Library for on-demand recordings and LearnHSABC for self-directed online courses designed specifically for BC's homelessness services sector.

Contact Us

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This publication is updated regularly as webinar offerings evolve. Please refer to the HSABC website for the most current course information, dates, instructors, and registration details.