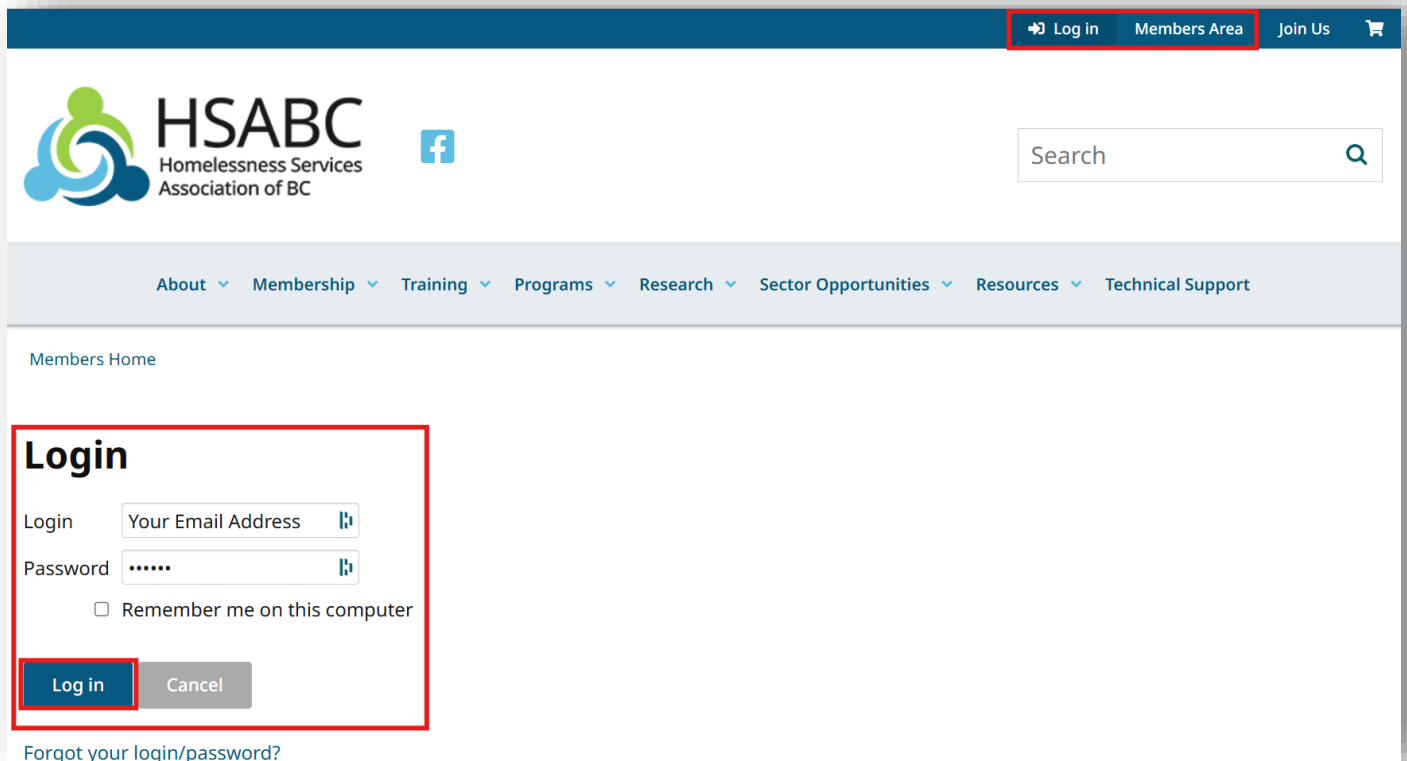


Webinar Library User Guide

Updated: July 2026

Getting Started

Step 1. The **Webinar Library** is accessed through your regular HSABC member portal. Sign-in to your member account. If you are already signed-in, please proceed to the **Members Area**.



The screenshot shows the HSABC Member Portal. At the top right, there is a navigation bar with links for "Log in", "Members Area", and "Join Us". The "Log in" and "Members Area" links are highlighted with a red box. Below the navigation bar is the HSABC logo and a search bar. A horizontal menu contains links for "About", "Membership", "Training", "Programs", "Research", "Sector Opportunities", "Resources", and "Technical Support". The main content area is titled "Members Home". A "Login" form is highlighted with a red box. It includes fields for "Login" (Your Email Address) and "Password" (masked with dots). There is a checkbox for "Remember me on this computer" and two buttons: "Log in" and "Cancel". Below the form is a link for "Forgot your login/password?".

Log in Members Area Join Us

HSABC Homelessness Services Association of BC

Search

About Membership Training Programs Research Sector Opportunities Resources Technical Support

Members Home

Login

Login Your Email Address

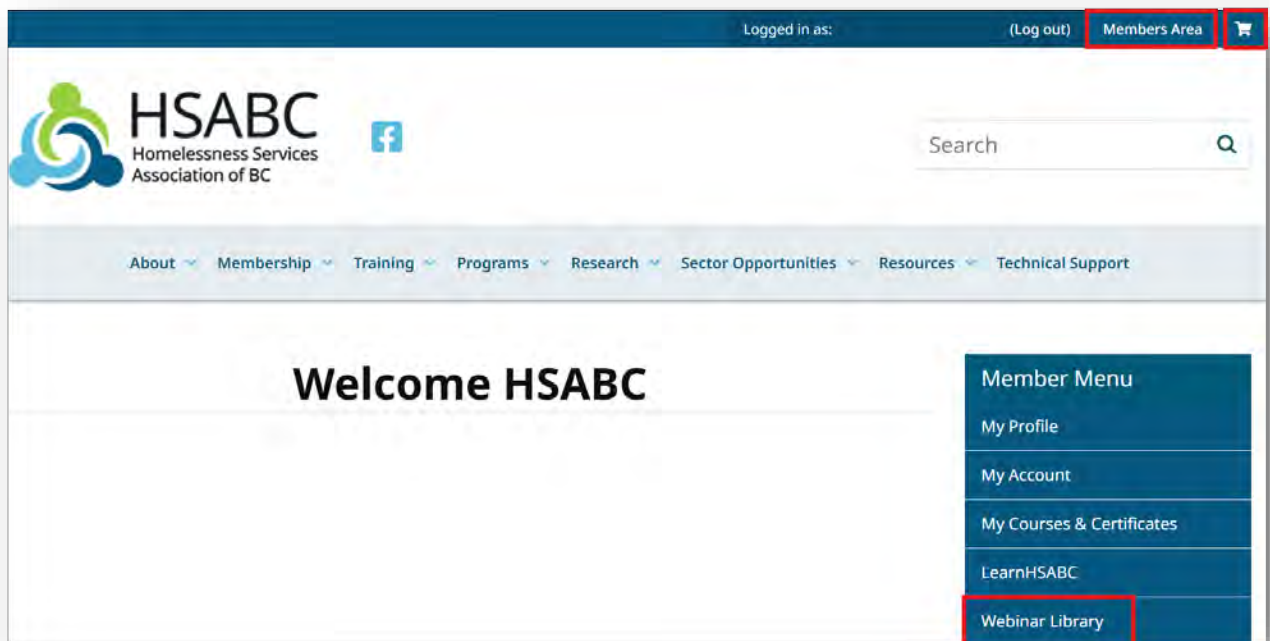
Password

☐ Remember me on this computer

Log in Cancel

[Forgot your login/password?](#)

Step 2. In your Member Menu click on Webinar Library.



Registering for Courses

Step 3. Webinars are arranged by theme on the Webinar Library landing page. Click the expander arrows on the left to reveal the webinar titles.

Webinar Library

Register for 90-day access to the recordings below. Re-register to regain access if the 'view webinar' link has expired.

Instant Access: Once you register, the course(s) will be added to your 'My Courses & Certificates' page.

Certificates: After watching the webinar, complete a short multiple-choice quiz to receive your PDF Certificate.

- » Self-Care, Boundaries, and Resilience in Essential Work
- » Leadership, Emotional Intelligence, and Managing Relationships
- » Homelessness and Health: Improving Safety
- » Client Care and Advocacy
- » Decolonization and Anti-Oppressive Practice

Step 4. To register, *select a webinar from the library by clicking the title link, this opens the registration confirmation and checkout window.*

▼ Self-Care, Boundaries, and Resilience in Essential Work

- Dealing with Compassion Fatigue and Burnout: Applied Skills for Essential Workers
- Low Impact Debriefing for Essential Workers
- Processing Grief in the Context of Homelessness
- Professional Workplace Boundaries
- Psychological Coping for Essential Staff: Improving and Maintaining Your Mental Health in Challenging Times
- Self Care: Resilience in Practice with Dr Hillary McBride

▶ Leadership, Emotional Intelligence, and Managing Relationships

▶ Homelessness and Health: Improving Safety

Step 5. In the new registration window click **Register Now** button to complete the process.

HSABC Webinar: Psychological Coping for Essential Staff

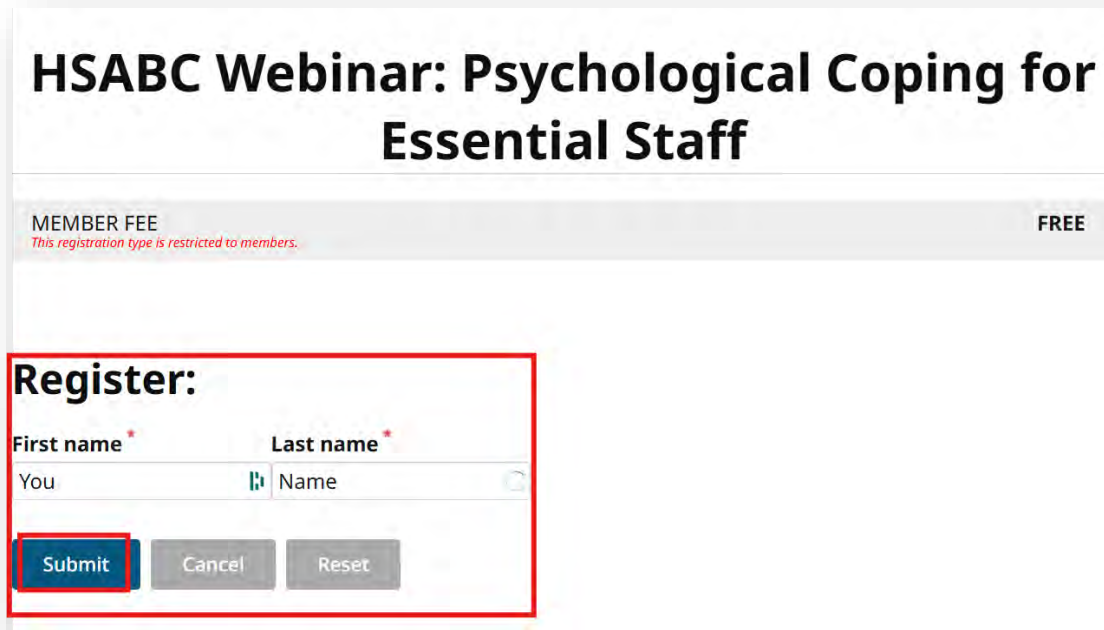
Registration

MEMBER FEE
This registration type is restricted to members.

FREE

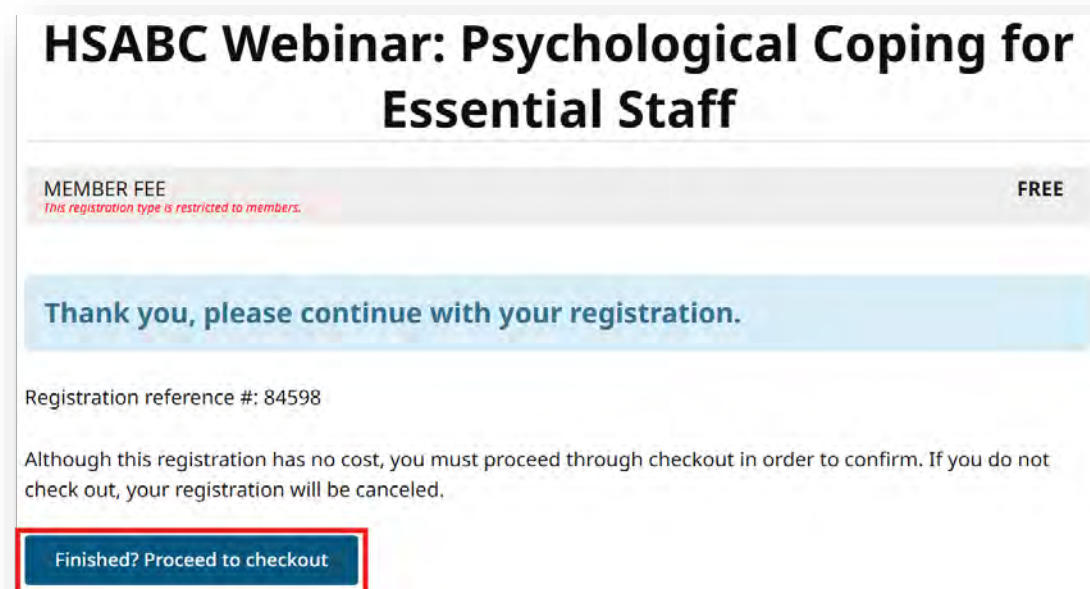
REGISTER NOW

Step 6. Enter your first name and last name as you would like them to appear on your certificate, and email, then click **Submit**.



The screenshot shows a registration form titled "HSABC Webinar: Psychological Coping for Essential Staff". At the top, it indicates "MEMBER FEE" with a note "This registration type is restricted to members." and "FREE". Below this is a "Register:" section with two input fields: "First name" (containing "You") and "Last name" (containing "Name"). A red box highlights the "Submit" button, along with "Cancel" and "Reset" buttons.

Step 7. On the next screen, begin to finalize your purchase, click **Proceed to Checkout**.



The screenshot shows a confirmation page titled "HSABC Webinar: Psychological Coping for Essential Staff". It indicates "MEMBER FEE" with a note "This registration type is restricted to members." and "FREE". A blue banner says "Thank you, please continue with your registration." Below this, it shows "Registration reference #: 84598" and a message: "Although this registration has no cost, you must proceed through checkout in order to confirm. If you do not check out, your registration will be canceled." A red box highlights a button labeled "Finished? Proceed to checkout".

Step 8. Note that you also have the option to **Continue Shopping** which means that you can continue filling the **Cart** with courses so that you only need to **Checkout** once.

FINISH REGISTRATION?

Check out to complete your purchase.

Shopping Cart

QUANTITY	DESCRIPTION	UNIT PRICE	SUBTOTAL	DELETE
1	Registration (Name, You) HSABC Webinar: Psychological Coping for Essential Staff - Member Fee	0.00	0.00	☐
TOTAL			\$0.00	

Update

Checkout

[Continue shopping](#) ←

Step 9. Next, **Review Your Account Information**. This is especially important so that you receive all communications related to your registrations.

Your balance due is zero

The amount due is zero. No actual payment is required, and you will not be asked for credit card information. However, you must still complete the checkout process to confirm your free 'purchase'.

Please review your order

QUANTITY	DESCRIPTION	UNIT PRICE	SUBTOTAL
1	Registration (Name, You) HSABC Webinar: Psychological Coping for Essential Staff - Member Fee	0.00	\$0.00
TOTAL			\$0.00

Please provide ordering information

Name *

Billing Information

Address *

City *

Prov/State *

Country *

Postal/Zip Code *

E-mail *

Continue

Cancel

Step 10. Click **Continue** to finalize the purchase and generate a receipt on the next screen. You will also receive an email receipt for your registration(s).

QUANTITY	DESCRIPTION	UNIT PRICE	SUBTOTAL
1	Registration (Name, You) HSABC Webinar: Psychological Coping for Essential Staff - Member Fee	0.00	\$0.00
TOTAL			\$0.00

This invoice does not require payment.

[Printer-friendly version](#)

Accessing Registered Courses:

Step 11. You're now registered. The course will now appear on the sidebar under **My Courses & Certificates**. Click **View Webinar** in the table that lists all your courses, beside the one you want to access.

Note: this is also where you'll return to when you want to access the course again. (Courses are available for 90 days, if the link expires, please re-register to regain access).

Showing course results for the past 12 months.

Show All

Export

Show 25 entries

Search:

First Name	Last Name	Course Name	Course Date	Options
		Webinar: Pet Overdose and Harm Reduction in Community	September 16, 2026, 10:00 AM - 12:00 PM	no result
		HSABC Webinar: Psychological Coping for Essential Staff		view webinar write quiz
		Introduction to the Homelessness Sector		Go to module

My Courses & Certificates

LearnHSABC

Webinar Library

Membership Directory

Post an Event

Board Members (Restricted Access)

Step 12. After clicking **View Webinar**, you populate the selected webinar's landing page which includes information about the webinar content and the instructor(s). Press **Play** on the embedded video to begin watching the webinar.



Accessing the Quiz

Step 13. After watching the webinar recording, return to the **Member Menu** via the **Members Area** link atop the screen, then click on **My Courses & Certificates**.

Showing course results for the past 12 months.

Show All Export

Show 25 entries

Search:

First Name	Last Name	Course Name	Course Date	Options
		Webinar: Pet Overdose and Harm Reduction in Community	September 16, 2026, 10:00 AM - 12:00 PM	no result
		HSABC Webinar: Psychological Coping for Essential Staff		view webinar write quiz
		Introduction to the Homelessness Sector		Go to module

My Courses & Certificates

- LearnHSABC
- Webinar Library
- Membership Directory
- Post an Event
- Board Members (Restricted Access)

Step 14. Click **Write Quiz** to populate the associated quiz questions and write the quiz. If you need more than 3 attempts, please email info@hsa-bc.ca for a quiz reset.

Accessing the Certificate

Step 15. Once you pass the quiz, return to **My Courses & Certificates** to download your PDF certificate to your computer.

Showing course results for the past 12 months.

Show All

Export

Show

25

 entries

Search:

First Name	Last Name	Course Name	Course Date	Options
		Webinar: Pet Overdose and Harm Reduction in Community	September 16, 2026, 10:00 AM - 12:00 PM	no result
		HSABC Webinar: Psychological Coping for Essential Staff		certificate

My Courses & Certificates

LearnHSABC

Webinar Library

Membership Directory

Post an Event

Board Members (Restricted Access)